

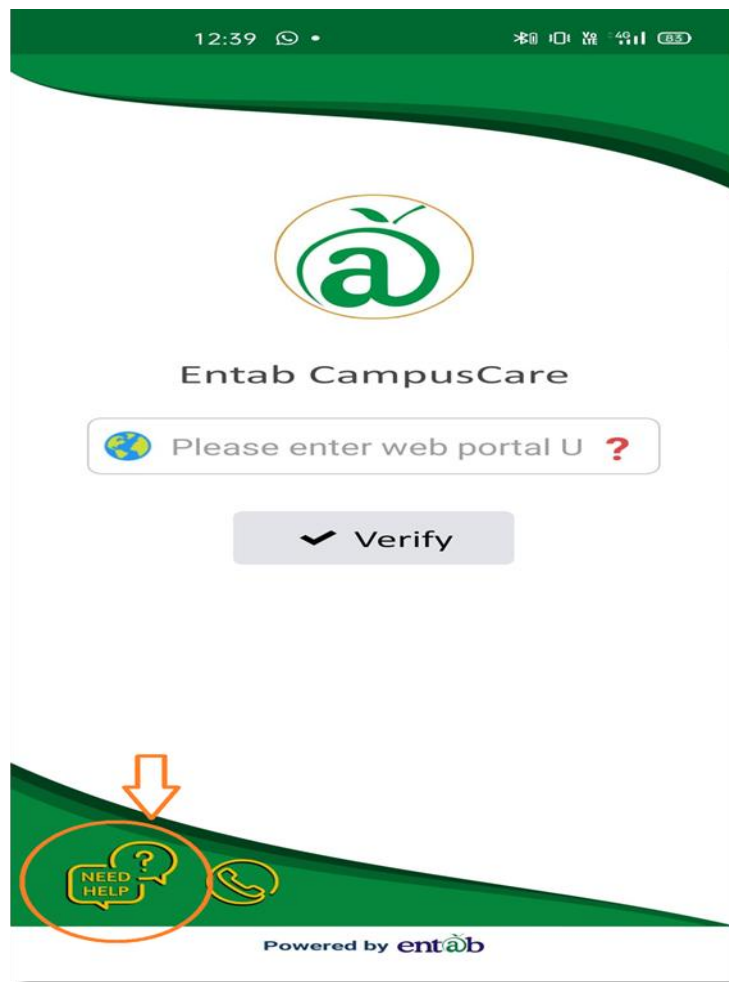
HELP OPTION FOR PARENTS IN CAMPUSCARE APP

Dear Parents,

As you know in context to the situation developing around the Novel Corona virus (COVID-19) outbreak. Govt of NCT of Delhi has taken a decision to lock down the whole territorial jurisdiction of NCT of Delhi from 0600 hrs dated Monday, 23rd March 2020 to midnight of Tuesday, 14th April 2020 due to which our office will be completely closed and telephone help line (011-43193335) will not be functional.

Meanwhile if you have any query related to CampusCare portal or mobile application. Kindly post your queries as per the steps given below. Our PHD team (working from home) will reply your queries within 4 to 24hours

Step 1: Open the CampusCare App & click on the “Need help?” option on the bottom left corner as given in picture below.



Step 2: Enter the Url as given in image below, type your Parent ID/User ID (P followed by the admission no), registered mobile no & problem/query(in the message box) and click on the “**SUBMIT**” button to send the query.

We will arrange a call back for you.



The screenshot shows a mobile application interface with a green header bar containing a menu icon and the text "Need Help". Below the header, there are four input fields: "Enter URL" (containing "xyzcampuscare.in"), "Login User ID" (containing "Login / User ID."), "Mobile no." (containing "Contact No."), and "Message" (containing "Type your message here"). A "SUBMIT" button is located below the message field. Below the button, there is a section titled "For More Information" with contact details: a phone number (+91-11-43193335), an email address (parentdesk@entab.in), and a website (www.entab.in). The bottom of the screen features the "entab" logo and a navigation bar with three icons.

2. Parent can also registered their query on mail “**parentdesk@entab.in**”